**Audrey Pack Memorial Library**

HOT SPOT

Survey

169 W. Rhea Avenue/P.O. Box 382

(423) 365-9757

***Date Hot Spot Borrowed*** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Did the hot spot work for you? Yes No

 If “No”, please describe what happened: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

2. How many people in the household used the device?

 1 2 3-4 5-6 7 or more

3. How many hours did you use the device daily?

 1-2 3-4 5-8 10 or more

4. How likely are you to borrow the device again?

 \_\_\_\_ Very likely! We loved it!

 \_\_\_\_ We might. It was worth the effort.

 \_\_\_\_ Probably not. It wasn’t a great experience.

5. Is Internet service available in your area?

 Yes No

6. What was the primary purpose that motivated you to borrow the hot spot?

 \_\_\_\_ Education \_\_\_\_ Entertainment

 \_\_\_\_ Business \_\_\_\_ Vacation \_\_\_\_ Other

Please list any additional comments below. You may also make comments on the reverse of this sheet.

***Thanks for your input!***