**Audrey Pack Memorial Library**

HOT SPOT

Survey

169 W. Rhea Avenue/P.O. Box 382

(423) 365-9757

***Date Hot Spot Borrowed*** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Did the hot spot work for you? Yes No

If “No”, please describe what happened: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

2. How many people in the household used the device?

1 2 3-4 5-6 7 or more

3. How many hours did you use the device daily?

1-2 3-4 5-8 10 or more

4. How likely are you to borrow the device again?

\_\_\_\_ Very likely! We loved it!

\_\_\_\_ We might. It was worth the effort.

\_\_\_\_ Probably not. It wasn’t a great experience.

5. Is Internet service available in your area?

Yes No

6. What was the primary purpose that motivated you to borrow the hot spot?

\_\_\_\_ Education \_\_\_\_ Entertainment

\_\_\_\_ Business \_\_\_\_ Vacation \_\_\_\_ Other

Please list any additional comments below. You may also make comments on the reverse of this sheet.

***Thanks for your input!***